

BENBILT BUILDING SYSTEMS, LP
Assembled Door System
 Residential Fiberglass and Steel Door Systems

SUMMARY SHEET
BenBilt Assembly Limited Warranty and Component Manufacturers Limited Warranties to Homeowners

BenBilt Building Systems, LP ("BenBilt") is pleased to provide complete fiberglass and steel door systems that it assembles using components sourced from leading independent manufacturers of door system components that you select.

BenBilt 1-Year Assembly Limited Warranty - Summary

BenBilt backs each of its Assembled Door Systems with its own BenBilt one (1) year limited warranty on the quality of its assembly workmanship. This Assembly Limited Warranty begins on the date the Assembled Door System is purchased from BenBilt (not the date of installation or later purchase by a homeowner). The Assembly Limited Warranty is provided to the original homeowner in the United States or Canada as long as they live in their residence ("Warranty Holder") and is not transferable. See www.benbilt.com for a copy of the full 1-Year Assembly Limited Warranty (including the definition of "Warranty Holder" as a "Residential Warranty Holder") and all terms, exclusions, disclaimers, and other limitations.

Door Component Manufacturers' Limited Warranties

Leading independent manufacturers manufacture the components that the Warranty Holder selects and that BenBilt assembles into an Assembled Door System. Each door component manufacturer provides its own limited warranties to the Warranty Holder for the manufacturer's components. BenBilt does NOT warrant the individual components of the door system, and is not authorized to change the manufacturers' limited warranties. A full copy of each component manufacturer's limited warranty, including all terms, exclusions, disclaimers and other limitations is available on the component manufacturer's own website and a copy of each of these limited warranties can be obtained from BenBilt or from the dealer from whom the Assembled Door System was purchased.

Warranty Service Process for a BenBilt Assembled Door System

If the Warranty Holder believes it is necessary to request warranty service due to BenBilt's workmanship in assembling the Assembled Door System, the Warranty Holder *must contact BenBilt* (either through the dealer from whom the Assembled Door System was purchased, or directly in the unlikely event that party is not responsive to the request). If BenBilt determines that the Assembly Limited Warranty applies and that BenBilt's assembly of the Assembled Door System was non-conforming workmanship, BenBilt's sole obligation to the Warranty Holder is to either (i) repair or re-perform BenBilt's assembly in a conforming manner; (ii) provide a replacement Assembled Door System or replacement component of approximately comparable value; or (iii) refund to the Warranty Holder the wholesale purchase price of the affected component(s) or door system. BenBilt, not the Warranty Holder, has the sole right to elect the specific remedy. If BenBilt elects remedy (i) or (ii) above, BenBilt will also cover the related labor for removing, reinstalling, and refinishing the Assembled Door System to the same condition as prior to when damages arose, which is not necessarily to "like new" condition. To the extent the warranty service is due to the manufacturers' door component part, NOT BenBilt's assembly workmanship, then BenBilt will NOT cover labor costs for removing, reinstalling, and refinishing the Assembled Door System, and BenBilt is NOT responsible for the defective door component. If an issue is due to defective door component(s), the Warranty Holder must timely contact the door component manufacturer(s) under the terms of their separate limited warranties.

Summary of Door Components and Warranty Duration

Subject to the above, the following information may serve as a convenient SUMMARY of the door components that BenBilt typically uses in its Assembled Door Systems, and the *duration* of the separate limited warranty that the named door component manufacturer typically provides to the *original* residential warranty holder so long as the homeowner resides in the home. This Summary is not binding on the component manufacturers.

Component	Component Manufacturer ¹	Warranty Duration ²
Finish	Endocote® - BenBilt applied finish: Warranted against peeling, checking, flaking or blistering: 10 years for door slab, sidelites, and glass/lite frames [exceptions: 5 years for installations within 5 miles of salt water (coastal); 4 years Extreme Exposure States: AK, FL, HI, ID, MT, ND, NM, OR, SD, UT, WA, WY]; 90 days for exterior/interior finished frames	10 years (5 years coastal) (4 years: Extreme Exposure States) 90 days frames
Door /Glass³	Therma-Tru® Classic-Craft®, Fiber-Classic®, Smooth-Star®, Pulse™ fiberglass doors, sidelites, and glass	Lifetime
	Therma-Tru Traditions wood edge steel doors and sidelites	5 years
	Therma-Tru Traditions glass for doors and sidelites	10 years
	Therma-Tru Profiles™ steel doors, sidelites, and glass	10 years
	Non-Therma-Tru ⁴ glass	10 years
	Non-Therma-Tru ⁴ direct-set sidelite glass	10 years
Door Framing	Dura-Frame™ exterior wood jambs, mull posts, and brickmold	Lifetime
	Dura-Plast™ composite jambs and brickmold	Lifetime
	Therma-Tru Adjusta-Fit® 2 steel door frames	Door Unit Warranty Period
	Non-Therma-Tru ⁴ steel jambs	1 year
Other Door System Components	Corner seal pads, sills, door bottom sweeps (gaskets), rain guards / rain deflectors, sill pan, screens, internal grids, weatherstrip, aluminum or stainable astragals, and wood grills will generally be sourced from Therma-Tru and then will be warranted by Therma-Tru for the same duration as the door unit. For example, for a Traditions Steel Door, these components are warranted under Therma-Tru's residential limited warranty for 5 years. (Certain wear and tear and other limitations apply.)	Door Slab Warranty Period
Transoms	Therma-Tru transoms with any Therma-Tru glass (clear, Low-E, decorative)	Door Unit Warranty Period
	Non-Therma-Tru ⁴ transoms with clear glass and low-e glass transoms with or without internal mutins or wood grilles	10 years
	Non-Therma-Tru ⁴ transoms with decorative glass	10 years
Hardware	Therma-Tru multi-point locking system, mechanical component and locking mechanisms only (excluding coastal installations, installation on steel doors, and hardware finish)	Lifetime
	Schlage® handles and lock products: finish and mechanical components are warranted for lifetime of product; electronic components are warranted for 1 year	See note
	Schlage® non-lock products, including mail slot, kick plate, peep sight, knocker or viewer, push/ pull plates, and ball catch	1 year
	Hinges ⁴ (mechanical) (excluding coastal installations and finish)	Door Unit Warranty Period

¹BenBilt reserves the right to discontinue or make component product changes.

²**Subject to the terms, exclusions, disclaimers and limitations stated in the component manufacturer's limited warranty.**

³"Door" means the door slab, including when ordered: any inserted panels, dentil shelf, divider bars on doors (and sidelites). The Glass component limited warranty typically relates to glazing, seal, internal insert placement, absence of permanent/material obstruction from moisture or dust formation in air space and wood grills.

⁴The identity of "Non-Therm-Tru" door component manufacturers is available from BenBilt on request.

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How to Maintain and Care for your Assembled BenBilt Door System

Door

- To clean doors, wash with mild soap and water, rinse with clean water and wipe dry. Do not use abrasive cleaners on the finish of your new door.
- Keep your weatherstripping clean of dirt for proper seal. Clean with mild soap and water. Rinse with clean water and wipe dry.
- If your Endocote finish is accidentally chipped or scratched, clean as recommended and use touch-up paint or wood finish repair crayon and stain provided with your door.
- Timely and proper cleaning of your hinges will help extend the finish appearance and discourage the possibility of rust and corrosion. Hinges should be wiped down periodically with a soft, water-dampened cloth and dried off with a soft dry cloth. Abrasive cleaners or harsh chemicals should never be used on hinges.

- Lightly oil and tighten screws on hinges as needed. Wipe off excess oil.

Hardware

- Exposure to certain environmental conditions, including but not limited to, salt spray, acid rain, high humidity or other corrosive elements may adversely affect the coatings on finishes, as well as the mechanical locking system (door handles and lockset). The finest brass will react naturally to the elements surrounding it. To maintain, wipe down periodically with soft, water-dampened cloth and dry off with a soft dry cloth. You may polish with a nonabrasive automotive or furniture wax. By keeping your hardware cleaned and maintained you will be rewarded with a longer lasting finish. Abrasive cleaners or harsh chemicals should never be used on your door hardware.
- Tighten screws on lockset and deadbolt when necessary.

REMINDER: TIMELY AND PROPER FINISHING AND MAINTENANCE

TIMELY AND PROPER FINISHING AND ONGOING MAINTENANCE OF THE ASSEMBLED DOOR SYSTEM IS A KEY REQUIREMENT AND OBLIGATION OF THE WARRANTY HOLDER in order to reduce the chance of damage of the type which is not covered by the door component manufacturers' limited warranties, as well as the BenBilt Assembly Limited Warranty and Endocote Finish Warranty, and to reduce the preparatory work that must be performed by the Residential Warranty Holder or its agents in order to properly finish and maintain the door component and Assembled Door System. This is particularly a consideration for Assembled Door Systems with steel doors and/or sidelites, and especially if these door systems are installed within 5 miles of a body of salt water (coastal) or installed in areas exposed to harsh conditions.